Andlauer HEALTHCARE GROUP

Investor Presentation

March 2024

A VITAL LINK

Disclaimer



Cautionary Note Regarding Forward-Looking Information

This presentation contains "forward-looking information" and "forward-looking statements" (collectively, "forward-looking information") within the meaning of applicable securities laws. Forward-looking information may relate to our future financial outlook and anticipated events or results and may include information regarding our financial position, business strategy, growth strategies, addressable markets, budgets, operations, financial results, plans and objectives. In some cases, forward-looking information can be identified by the use of forward-looking terminology such as "plans", "targets", "expects" or "does not expect", "is expected", "an opportunity exists", "budget", "estimates", "outlook", "forecasts", "projection", "prospects", "strategy", "intends", "anticipates", "does not anticipate", "believes", or variations of such words and phrases or statements that certain actions, events or results "may", "could", "wulld", "might", "will", "will", "will be taken", "occur" or "be achieved". In addition, any statements that refer to expectations, intentions, projections or other characterizations of future events or circumstances contain forward-looking information and other forward-looking information are based on our opinions, estimates and assumptions in light of our experience and perception of historical trends, current conditions and expected future developments, as well as other factors that we currently believe are appropriate and reasonable in the circumstances. Despite a careful process to prepare and review the forward-looking information, there can be no assurance that the underlying opinions, estimates and assumptions will prove to be correct. Certain assumptions in lay to four ability to exacute our growth strategies; our ability to retain key personnel; our ability to maintain and expand geographic scope; our ability to obtain financing on acceptable terms; interest retes; the impact of competition; the changes and trends in our industry or the global economy; and the changes in laws, rules,

When relying on forward-looking statements to make decisions, we caution readers not to place undue reliance on these statements, as forward-looking statements involve significant risks and uncertainties and should not be read as guarantees of future performance or results, and will not necessarily be accurate indications of whether or not the times at or by which such performance or results will be achieved. For further details on the forward-looking information included in this presentation, see "Cautionary Note Regarding Forward-Looking Information" in Andlauer Healthcare Group's Annual Information Form ("AIF) dated March 5, 2024 and the Company's most recent Management Discussion & Analysis ("MD&A"). A number of factors could cause actual results to differ, possibly materially, from the results discussed in the forward-looking statements. Prospective investors should carefully consider the risk factors described in the Company's AIF and most recent MD&A, before making an investment decision. The Company's AIF and most recent MD&A are filed on SEDAR+ and posted on the Company's website.

Certain statements included in this presentation may be considered a "financial outlook" for purposes of applicable Canadian securities laws, and as such, the financial outlook may not be appropriate for purposes other than this presentation. All forward-looking information in this presentation is made as of the date hereof. Except as expressly required by applicable law, we assume no obligation to update or revise any forward-looking information, whether as a result of new information, future events or otherwise. All of the forward-looking information contained in this presentation is expressly qualified by the foregoing cautionary statements.

Non-IFRS Measures and Industry Metrics

This presentation makes reference to non-IFRS measures, including "EBITDA" and "EBITDA Margin". These non-IFRS measures do not have standardized meanings prescribed by IFRS and therefore may not be comparable to similar measures presented by other companies. They are used to provide investors with supplemental measures of our operating performance and thus highlight trends in our core business that may not otherwise be apparent when relying solely on IFRS measures. We also believe that securities analysts, investors and other interested parties frequently use non-IFRS measures in the evaluation of issuers. Our management will also use non-IFRS measures and in order to facilitate operating performance companiston. Please refer to the Company's most recent MD&A for further discussion of these non-IFRS measures and for a reconciliation to comparable IFRS measures, including net income and comprehensive income.

Market and Industry Data

This presentation includes market and industry data and forecasts that were obtained from third-party sources, industry publications and publicly available information as well as industry data prepared by management on the basis of its knowledge of the healthcare logistics and transportation services industry in which we will operate (including management's estimates and assumptions relating to the industry based on that knowledge). Management's knowledge of the healthcare logistics and transportation services industry has been developed through its experience and participation in the industry. Management believes that its industry data is accurate and that its estimates and assumptions are reasonable, but there can be no assurance as to the accuracy or completeness of this data. Third-party sources generally state that the information contained therein has been obtained from management or their can be no assurances as to the accuracy or completeness of included information. Although management believes it to be reliable, we have not independently verified any of the data from management or third-party sources referred to in this presentation, or analyzed or verified the underlying studies or surveys relied upon or referred to by such sources, or ascertained the underlying economic assumptions relied upon by such sources.

Capital Market Profile



| IPO: December 2019TSX: "AND" | SVS market capitalization: \$834 million ⁴ Total market capitalization: \$1.77 billion ⁴ | | |
|---|---|--|--|
| Subordinate Voting Shares ("S' Multiple Voting Shares ("MVS' | | | |
| • IPO issue price: \$15.00 ³ | Quarterly dividend: \$0.10 / share (\$0.40 annualized)⁵ | | |
| Recent share price: \$42.80⁴ | Dividend yield: ~ 0.93% ⁴ | | |
| ANALYST COVERAGE | CIBCO EIGHT CAPITAL NATIONAL BANK FINANCIAL MARKETS Capital Markets | | |
| As at March 5, 2024 | Scotiabank STIFEL GMP D Securities | | |

- 1. As at March 5, 2024
- 2. MVS are 100% owned by Andlauer Management Group
- 3. December 11, 2019
- 4. March 26, 2024
- 5. Effective for Q1 2024 dividend / prior quarterly dividend was \$0.09 per share



Leading and growing supply chain management company with a platform of customized logistics and specialized transportation solutions for the healthcare sector in Canada and the U.S.

Four **competitive strengths** that span our platform and are designed for healthcare customers' needs:

1. Temperature management

Who we are

- Regulatory compliance and quality assurance
- Supply chain visibility
- 4. Security

Platform of companies:





We deliver security



Logistics &

Distribution



Packaging

Solutions







Air Freight

Forwarding



Dedicated

and Last Mile

Delivery

Nutraceuticals

Health & Beauty Accessories

FIVE DEDICATED HEALTHCARE PRODUCT LINES...

Ground

Transportation

...FOCUSED ON A RANGE OF HEALTHCARE END MARKETS

Medical Devices Consumer Healthcare Animal Health







Acquisitions Since IPO



Skelton Canada (Acquired March 2021):

• Validated temperature control, state-of-the-art security systems and real-time monitoring / Leader in 2° C to 8° C and < - 20° C shipments

Skelton USA (Acquired 49% March 2021 / Acquired 100% Nov. 2021):

• Skelton expanded into the U.S. in 2017 due to customer demand and has grown rapidly

Boyle Transportation (Acquired November 2021):

- Based in Massachusetts / operates throughout the 48 contiguous U.S. states and to / from Canada
- Specialized transportation services to life sciences (~ 78% of revenue) and government/defense sectors (~ 22% of revenue)

Logistics Support Unit (Acquired March 2022):

 Quebec-based third-party logistics provider offering specialty pharma, warehousing, distribution and order management services throughout Canada







Investment Highlights



Established Provider of Essential Supply Chain Services to Leading Companies in the Healthcare Industry

Coast-to-Coast, Closed-Loop Network in Canada Supported by Specialized Infrastructure

Truckload Coverage of the Contiguous 48 U.S. States

Technology Supporting a Comprehensive Service Platform

Strong Financial Performance

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Experienced Management Team Aligned with Shareholders and Strong Employee Culture

Established Provider of Essential Supply Chain Services



| | Logistics & Distribution | Packaging Solutions | Ground Transportation | Air Freight Forwarding | Dedicated and Last Mile Delivery |
|-----------------------------------|--|---|--|---|--|
| Description | Client & customer integration, managed transportation, inventory management, secured warehousing, distribution & fulfillment | Co-packing / re-packing, assembly / custom work, design & supply, secondary Rx packaging | Blend of owner-operated and employee drivers, pick-up and delivery, courier, LTL, preferred carrier | Guaranteed contracted space, airport to airport furtherance, dedicated staff | Last mile shipments to pharmacies and veterinarian clinics, pharmacy home-deliver service |
| Contract | Typically 3 – 5 master service agreements, including quality agreements | Combination of contracts and project-based | Fee for service, often with quality agreements | Fee for service, often with quality agreements | Typically 3 – 5 year contracts |
| Primary Clients | Pharmaceutical Manufacturers | Pharmaceutical Manufacturers | Third-Party Logistics Providers Wholesalers and Distributors Pharmaceutical Manufacturers | Third-Party Logistics Providers Wholesalers and Distributors Pharmaceutical Manufacturers | Wholesalers Distributors Pharmacies |
| Geography | Canada-wide | Canada-wide | Canada-wide / U.S. | Canada-wide | Canada-wide (Home delivery in Winnipeg only) |
| % of 2023 Revenue ¹ | 22.6% | 2.4% | 60.9% | 4.3% | 9.8% |
| | | a - 1 | | | 0 |



Brands





















Partner of Choice for Leading Companies in the Healthcare Industry



LONGSTANDING RELATIONSHIPS WITH MAJOR INDUSTRY PROVIDERS

Strong client retention with an average client relationship across the top 20 clients by revenue of 15+ years



Coast-to-Coast, Closed-Loop Network Supported by Specialized Infrastructure





- Nationwide coverage with 32 leased facilities and seven third-party cross-docks
 - More than 2.2 million sq. ft. of operating space¹
 - GMP-licensed and temperature mapped distribution facilities

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TEMPERATURE MANAGEMENT

- Dedicated facilities
- Specialized vehicles
- Customized packaging

QUALITY ASSURANCE

- Highly regulated environment
- Significant GMP and GUI-0069 experience
- Long-standing relationships

SUPPLY CHAIN VISIBILITY

- Proprietary IT systems
- Reporting and regulatory compliance
- Purpose built monitoring system

SECURITY

- Specialized management protocol for high value and controlled products
- Health Canada compliant vaults

Truckload Coverage of the Contiguous 48 U.S. States



Boyle Transportation and Skelton USA have of a combined fleet of 180 trucks and 294 trailers, providing:

- Validated temperature control
- GPS tracking / security monitoring
- Transport of temperature-sensitive pharmaceuticals, biologics and vaccines
- Specialized management protocol for high value and controlled products
- Cross-border service (Canada / U.S.)
- Boyle generates approximately 20-25% of its revenue from U.S. defense sector



Boyle Transportation and Skelton USA provide strategic platform for growth in U.S. market

Technology Supporting a Comprehensive Service Platform



• AHG's proprietary information systems enable end-to-end monitoring, offer complete supply chain visibility and are integrated with those of our clients and end customers

FLEET-INTEGRATED HARDWARE





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|--|--|----------------|-----------------------------------|-------------------------------|--------------------------|--------|
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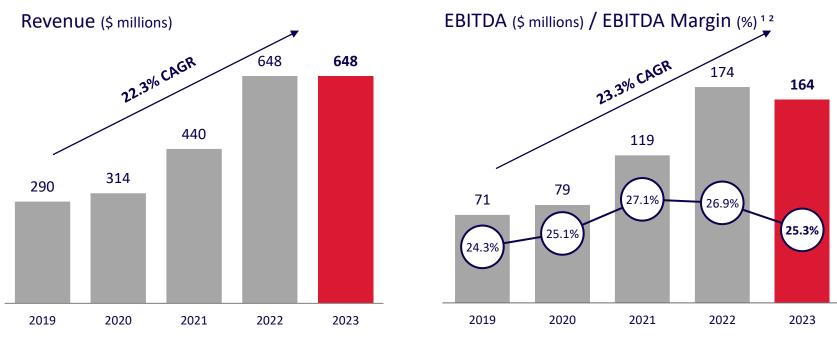
FULL VISIBILITY REPORTING





Strong Financial Performance

EBITDA / EBITDA margin in 2022 reflect temporarily inflated U.S. truckload premiums and significant COVID vaccine related contributions. Less than 1.0% of revenue in 2023 was derived from COVID-19 vaccines and ancillary products, compared with ~ 3.0% in 2022.



- 1. EBITDA is defined as net income for the period before: (i) income tax expense; (ii) interest income; (iii) interest expense; and (iv) depreciation and amortization
- 2. Excluding the one-time gain of \$37.9 million on the step acquisition of 51% of Skelton USA Inc. in Q4 2021



Experienced Management Team Aligned with Shareholders



- 200 + combined years working in the logistics, transportation and healthcare industries
- CEO, through AMG, holds ~ 53% interest in AHG, combined with equity ownership by other management team members, ensures strong alignment with shareholders

| | Industry Experience | AHG Tenure | Prior Company Experience |
|--|---------------------|---------------|--|
| Michael Andlauer Chief Executive Officer | 38 | 32 | |
| Peter Bromley CFO and Corporate Secretary | 28 | 5 | |
| Sandro Caccaro President, Transportation Canada | 30 | 1 | Versa Cold |
| Bob Brogan President, Specialty Solutions | 38 | 22 | |
| Dean Berg, President, Logistics | 29 | 20 | |
| Ron Skelton President, Skelton Companies | 45 | 3 | Skelton Truck Lines |
| Andrew Boyle / Marc Boyle Co-Presidents, Boyle Transportation | 32 / 32 | 2 | BOYLE J.P.Morgan McKinsey & Company |

Strong Employee Culture



- Strong employee culture has driven AHG forward as an industry leader in high-quality healthcare logistics and transportation services
- Boyle Transportation named the "Best Fleet to Drive For" in the U.S. and Canada (2020 & 2021). In 2022, Boyle was inducted to the "Best Fleets Hall of Fame"
- Skelton Truck Lines was named a "Fleet to Watch" in 2023 "Best Fleet to Drive For" in the U.S. and Canada









Excellence







AHG recognizes its people are its most important asset and promotes personnel from within to retain top talent



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Financial Review

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Q4 2023 Financial Review

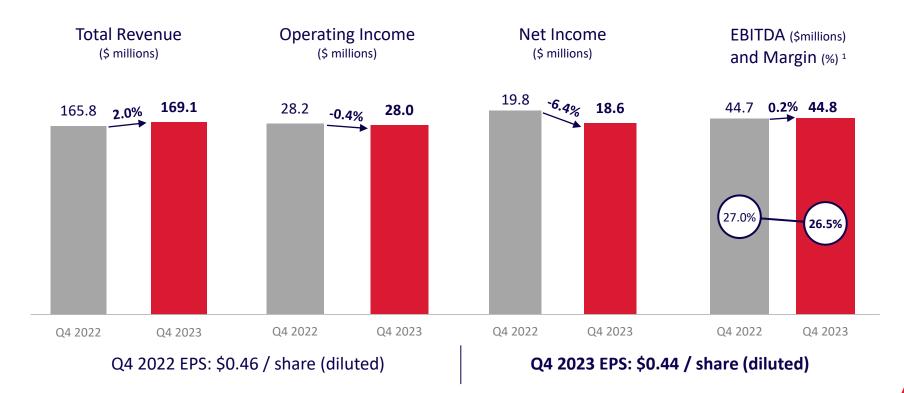


- Year-over-year increase in revenue is primarily attributable to organic growth in AHG's Canadian specialized transportation product lines, partially offset by lower fuel surcharge revenue, a decline in US-based truckload rates and reduced revenue related to COVID-19 vaccines and ancillary products.
- ~ 1.0% of revenue generated from distribution of COVID vaccines and ancillary products, compared to ~ 2.3% in Q4 2022.

| (In 000's, except percentages) | Three months ended Dec. 31, 2023 | Three months ended Dec. 31, 2022 | Change |
|------------------------------------|-------------------------------------|-------------------------------------|---------|
| Revenue | | | |
| Logistics and Distribution | \$ 40,851 | \$ 37,911 | 7.8% |
| Packaging | 3,269 | 3,925 | (16.7)% |
| Healthcare Logistics Segment | 44,120 | 41,836 | 5.5% |
| Ground Transportation | 113,607 | 113,057 | 0.5% |
| Air Freight Forwarding | 8,013 | 7,549 | 6.1% |
| Dedicated and Last Mile Delivery | 18,324 | 17,354 | 5.6% |
| Less: Intersegment Eliminations | (14,997) | (14,024) | 6.9% |
| Specialized Transportation Segment | 124,947 | 123,936 | 0.8% |
| Total Revenue | \$ 169,067 | \$ 165,772 | 2.0% |

Q4 2023 Financial Review





1. EBITDA is defined as net income for the period before: (i) income tax expense; (ii) interest income; (iii) interest expense; and (iv) depreciation and amortization

2023 Financial Review



 The year-over-year decline in net income and EBITDA is primarily attributable to reduced contributions from Boyle Transportation and Skelton USA, lower order handling activities for Accuristix and the decline in revenue related to COVID-19 vaccines and ancillary products.

| (In 000s, except percentages and per share amounts) | Year ended Dec. 31, 2023 | Year ended Dec. 31, 2022 | Variance |
|---|-----------------------------|-----------------------------|-----------|
| Revenue | | | |
| Logistics and Distribution | \$ 159,168 | \$ 155,575 | 2.3% |
| Packaging | 16,761 | 21,290 | (21.3)% |
| Healthcare Logistics Segment | 175,929 | 176,865 | (0.5)% |
| Ground Transportation | 429,174 | 422,236 | 1.6% |
| Air Freight Forwarding | 30,595 | 34,383 | (11.0)% |
| Dedicated and Last Mile Delivery | 68,821 | 66,896 | 2.9% |
| Less: Intersegment Eliminations | (56,567) | (51,957) | 8.9% |
| Specialized Transportation Segment | 472,023 | 471,558 | 0.1% |
| Total Revenue | 647,952 | 648,423 | (0.1)% |
| Operating expenses | (551,899) | (538,078) | 2.6% |
| Operating income | 96,053 | 110,345 | (13.0)% |
| Net Income | 66,140 | 76,275 | (13.3)% |
| Foreign currency translation adjustment | (5,448) | 14,743 | N/A |
| Total comprehensive income | \$ 60,692 | \$ 91,018 | (33.3)% |
| EPS (diluted) | \$ 1.55 | \$ 1.79 | \$ (0.24) |
| EBITDA | \$ 163,793 | \$ 174,469 | (6.1)% |
| EBITDA Margin | 25.3% | 26.9% | (160 bps) |

Strong Balance Sheet



| (in \$000s) | As at Dec. 31, 2023 | As at Dec. 31, 2022 | |
|---------------------------|---------------------|---------------------|--|
| Cash and cash equivalents | \$ 59,740 | \$ 65,855 | |
| Total Assets | 682,426 | 712,460 | |
| Debt | | | |
| Revolving credit facility | | | |
| Term facility | 24,819 | 49,557 | |
| Lease liabilities | 103,081 | 113,729 | |
| Total Debt | 127,900 | 163,286 | |
| Total Liabilities | 212,856 | 271,468 | |
| Total Equity | 469,570 | 440,992 | |

| Net Debt ¹ / LTM EBITDA ² | 0.42x | 0.56x |
|---|-------|-------|
|---|-------|-------|

1. Net Debt defined as total debt less cash and cash equivalents

2. LTM EBITDA defined as net income for the trailing 12-month period before: (i) income tax expense; (ii) interest income; (iii) interest expense; and (iv) depreciation and amortization





Growth Opportunities

Attractive Industry Fundamentals



- We are well-positioned at the forefront of several accelerating healthcare market trends
- North American outsourced healthcare logistics and transportation market growth outpacing GDP growth

TRENDS DRIVING INDUSTRY GROWTH

NORTH AMERICAN OUTSOURCED HEALTHCARE LOGISTICS AND TRANSPORTATION MARKET (US\$BN)⁽¹⁾



Aging Population and Increased Life Expectancy

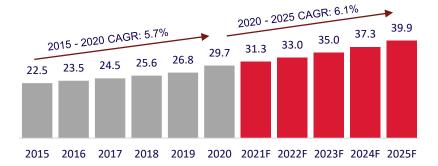
Increasing Number of Healthcare and Adjacent Products with Unique Logistics Needs



Increasing Industry Regulation



Increasing Demand for Distributed and Ancillary Healthcare Logistics Services





Organic Growth: Strengthening our Clients' Connection to our Growing Platform



Continued client education and increased regulatory oversight drives increased spending on AHG services

EXPANDING DEDICATED DELIVERY BUSINESS

- Leverage our existing nation-wide network of facilities, dedicated equipment and client relationships
- Expand on regional relationships with existing clients in new geographies and secure new client contracts



ACCURISTIX / LSU CAPACITY GROWTH

- AHG has a history of generating growth from new and existing clients
- Adding incremental square footage to serve new clients, while adding excess capacity through capital-efficient leases

DEVELOPING NEW SERVICES

 We are continuously developing new offerings that complement our existing logistics services offering







RA & QA Consulting

Destruction





Clinical Trial Logistics

Medical Devices

Acquisition Growth: Expanding and Strengthening our Platform



Leveraging our core capabilities across a broader array of services to enhance our platform

STRATEGIC APPROACH TO M&A

Increasing scale by completing complementary tuck-in acquisitions



Dedicated & Last Mile Delivery



Ground **Transportation**



Packaging **Solutions**



Logistics & Distribution





Quality Assurance Consulting







Clinical Trials



Primary Packaging

Destruction





Customs **Brokerage**

International Freight

Forwarding





Appendix

A Highly Regulated Environment



Regulation and security requirements are increasing in both Canada and abroad

AHG'S KEY COMPANY COMPLIANCE STATUTES, REGULATIONS AND GUIDELINES

- Health Canada's Good Manufacturing Practices Guide for Drug Products (GUI-0001)
- Health Canada's Guidance on Drug Establishment Licenses and Associated Fees (GUI-0002)
- Health Canada's Guidelines for Environmental Control of Drugs During Storage and Transportation (GUI-0069)
- Health Canada's Guidance Document on the Import Requirements for Health Products Under the Food and Drugs Act and its Regulations (GUI-0084)
- Health Canada's Guidelines for Active Pharmaceutical Ingredients (GUI-0104)
- Health Canada's Guidance Documents for Medical Devices
- Health Canada's Guidance Documents for Natural and Non-Prescription Health Products
- Food and Drugs Act and its regulations, including the Food and Drug Regulations and Natural Health Product Regulations
- Cannabis Act and its regulations
- Controlled Drugs and Substances Act and its regulations, including the Precursor Control Regulations and the Narcotic Control Regulations
- The United States Pharmacopeia (USP) chapter <1079> Good Storage and Distribution Practices for Drug Products for U.S. distribution









| Directors | Principal Occupation |
|--|--|
| Rona Ambrose ^{1 2 3} Lead Director | Deputy Chair, TD Securities |
| Michael Andlauer | CEO of Andlauer Healthcare Group. Founder, President and CEO of Andlauer Management Group Inc. Founder, Bulldog Capital Partners Inc. |
| Peter Jelley Chair | President and CEO of Bulldog Capital Partners Inc. President and CEO of Trout River Capital Ltd. |
| Cameron Joyce ¹ | President and CEO of Accuristix from 2009 to 2015. Chair of the Board of Directors of Accuristix from 2015 to 2019. |
| Joseph Schlett ¹²³ | Independent director with more than four decades of public accounting experience, including over 35 years with SB Partners LLP |
| Evelyn Sutherland ^{1 2* 3} | CFO of Staples Canada ULC |
| Thomas Wellner ^{13*} | Former President and CEO of Revera Inc. |

¹ Independent director / ² Member of Compensation, Nominating & Governance Committee / ³ Member of the Audit Committee / ^{*} Denotes Committee Chair